Q: How can I remove a ‘block’ after paying a fine
Proof of payment for the fine should be emailed to ctnmob@unisa.ac.za. Blocks are lifted automatically within 48 hours if paid through the bank.

Q: Which prescribed books do I need?
Go to http://www.unisa.ac.za/library, click on Course Code Search and enter your course code.

Q: When does the Mobile Library arrive in my town?
See reverse of this brochure or visit our website at www.unisa.ac.za/wcapemobilelibrary. If your town is not on the list, please select the town nearest to you. You can also call us on 021 936 4125/6 or email ctnmob@unisa.ac.za.

Q: How do I request a book from the Mobile library collection?
Request the booking form by sending an e-mail to ctnmob@unisa.ac.za or book directly online at http://bit.ly/1fe8aL1. Forms should be fully completed and submitted on or before the Thursday prior to the Mobile Library visit to your town.

Q: How do I request a book/article that is not in stock on the Mobile Library?
If a book or article is not available in the Mobile Library, search under View Entire Collection. Request it online using myUnisa or Book Request on the library website or fax the request to Pretoria. Contact ctnmob@unisa.ac.za or phone 012 429 2129 in the event of non-delivery.

Q: How do I find journal articles from databases?
Ask the Mobile Librarian for help or request a Training CD for a step-by-step guide.

Q: How do I register on myUnisa/myLife?
Go to http://myunisa.ac.za/portal and click on Join myUnisa. For email, click on Claim your myLife email for the step-by-step tutorial.

A FINE OF R5.00 PER ITEM RETURNED LATE WILL BE CHARGED

Q: How do I pay a fine for late return of books?
Deposit the money at any Standard Bank branch.
Acc. Name: UNISA Student Deposits
Acc. Number: 096R
Reference: Student number < leave one block open> then fill in: 5400374225.

NB: If you pay using EFT, no space between student number and allocation number is necessary.